

Service workshop

At the factory workshop qualified mechanics carry out as well preventive maintenance as refurbishing of platforms. Old Bronto vehicles can be modernized by retrofit installations.

FEEL FREE TO CONTACT US FOR A TAILORED MAINTENANCE PACKAGE !







Bronto Skylift - Customer Service

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CUSTOMER service

CUSTOMER SERVICE

Bronto Skylift - Above All

Above all

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A subsidiary of Federal Signal Corporation





Bronto Skylift, the Market Leader

by Experience: over 5000 aerial appliances in operation all over the world
by Variety: over 30 different models with working heights from 16 to 90 meters
by Technology: the best weight-height ratio based on advanced plasma welding methods
by Operational Versatility: high degree of customization, over 2000 optional features available

Bronto Skylift - Customer Service

Bronto Skylift offers full after sales service: training, spare part deliveries, maintenance of appliances, service repairs, service consultancy, modernizations of the units etc.

Training

Training is an essential part of every delivery of Bronto Skylift vehicle. Each delivery includes appr. one week's training for the operators of the aerial device which takes place either at Bronto Skylift or at the end-users. All training courses are tailor-made for the customer. During the training the operators are trained to master the aerial and perform basic maintenance.



IPAF approved training center

Bronto Skylift has an own training centre in its plant in Finland which is approved by IPAF (International Powered Access Federation). All trainees who pass the IPAF training & tests will be granted a PAL card (Powered Access Licence).

Bronto Training System (BTS)

To support the class-room training in the training centre Bronto Skylift has created Bronto Training System (BTS) consisting of animated training material giving simple, phase by phase instructions on how to use the unit. The BTS material is identical for all users which ensures that uniform training methods can be used by the supervisors. If the trainee can get acquainted with the material before the training, the actual training is more effective. The BTS material can also be used for end-user recap training.





Bronto aerial simulator

Another advanced training method offered by Bronto Skylift is the Bronto aerial simulator. With the simulator trainees can develop their skills in virtual working conditions. Simulation provides a training environment where the trainees can practise the use of platform without the fear of damaging property or causing personal injury. It enables the trainees to repeatedly rehearse in a three-dimensional virtual city – with a lifelike aerial appliance with authentic control devices. Operator expertise can be targeted and improved by repeating manoeuvres several times which is usually difficult, expensive and impractical using traditional training methods. After simulator training the trainees are prepared for real action – training the operation of a real aerial platform.

Bronto Telecontrol

Bronto Skylift After Sales offers regular annual maintenance service as well as emergency service. In case of malfunctioning of the unit the troubleshooting can be performed with the help of Bronto Telecontrol system where Bronto Customer Service Supervisor can contact the diagnostic system of the aerial appliance via GSM network. The information transfer, fault analysis and telemaintenance can thus be performed on-line in the GSM network.





Spare parts

Each Bronto Skylift unit is registered in our system. All components and spare parts can therefore be checked from the register. Spare parts are delivered in European countries in 24 hours, and in 2-3 days worldwide.



CUSTOMER service

SUPERIOR SERVICE - WORLDWIDE

The best platform deserves the best service